Acceptable Use Policy

This Acceptable Use Policy ("AUP") shall be deemed a part of and incorporated into the Master Services Agreement by reference. This policy applies to use of TriTech's online platform and services and all other services and products offered by TriTech and accessible from its website. By using TriTech's online platform, the Customer agrees, and shall require each of its Users to agree to comply with this AUP. We may suspend or terminate your use of TriTech's Platform Services for violation of this AUP as determined by TriTech in its sole reasonable discretion.

TriTech reserves the right to modify this AUP from time to time in our sole discretion without notice; such changes will take effect upon the posting of such revised terms on this website. Continued access or use of the Software Services after the posting of such revised terms constitutes agreement to comply with and commitment to be bound by such revised terms. In the event of any conflict between this AUP and any other policy or agreement referenced herein, this AUP shall govern in the absence of specific language to the contrary in such policy or agreement.

This AUP is not meant to be exhaustive but sets forth examples of conduct deemed by TriTech to be inappropriate, improper, or harmful to TriTech and is thereby prohibited. The restrictions set forth in this AUP shall apply to a Customer and its Users.

A. Use of TriTech Subscription services

Customer may not:

- 1. Interfere or attempt to interfere in any manner with the functionality or proper working of the platform or services;
- 2. Upload, use, store, or transmit any malware such as viruses, trojans, spyware, or other malicious software or programs
- 3. Upload, use, store, or transmit any material during the course of access that
 - a) Violates any third-party privacy or data protection rights;
 - b) is unlawful, harmful, threatening, abusive, defamatory, obscene, infringing, harassing or racially or ethically offensive, or otherwise objectionable;
 - c) facilitates illegal activity;
 - d) depicts sexually explicit images;
 - e) promotes unlawful violence;
 - f) is discriminatory based on race, gender, color, religious belief, sexual orientation, disability, or any other activity; or
 - g) causes damage or injury to any person or property.
- 4. Attempt to probe, scan, penetrate or test the vulnerability of a TriTech system or network, or to circumvent, avoid or breach TriTech's security or authentication measure, whether by passive or intrusive techniques or by social engineering
- 5. Attempt to decipher, reverse engineer, decompile, or disable any of TriTech's platform services or technology

B. Shared Resources

You may not use TriTech's platform services in a way that unnecessarily interferes with their normal operation. You agree that TriTech may quarantine or delete any data stored on TriTech systems if TriTech reasonably believes that the data is infected with malware, or is otherwise corrupted, and has the potential to infect or corrupt TriTech systems or other customer's data that is stored or accessed via TriTech's systems.

C. End Users

Customer controls access by End Users, and is responsible for their use of the TriTech Platform and services in accordance with this agreement.

D. Other

You will not be entitled to any credit or other compensation for any interruptions of TriTech Platform services resulting from AUP violations.