FAQs

FEATURES OF STRATUS AGENT

What are the functional differences between Allocator Agent and Stratus Agent?
There are no functional differences between Allocator Agent and Stratus Agent. From a user perspective it will continue to function as it always has.

What are the technical differences between Allocator Agent and Stratus Agent?
Please see the white paper document for technical documentation and specifications.

Are there any new features in Stratus Agent?
In addition to the standard SOAP API access, Stratus Agent will also provide REST API access for those who would like to upgrade.

Will the data I receive from Stratus Agent look similar to the data I currently receive from Allocator Agent?
Yes, the look of your data will not change, it will continue to look the same.

TRANSITION FROM ALLOCATOR AGENT TO STRATUS AGENT

What will the transition from Allocator Agent to Stratus Agent look like?
The scheduled launch of Stratus Agent is to be announced. The SOAP API will transition without disruption to your integration. The transition will be transparent, and you will not be impacted by the change.

Will Allocator Agent remain available after Stratus Agent is launched?
No. Stratus Agent will replace the existing Allocator Agent service.

As we prepare for this transition, who do I contact if I have any further questions?
For technical inquiries, contact: StratusSupport@tritechsoft.com
For pricing and contract questions you can contact your Client Service Representative (CSR).

PRICING FOR STRATUS AGENT

Do I need to update my contract?
No, your current Allocator Agent contract covers this new version of Stratus Agent.

Will my current agreement price be changing for Stratus Agent?
Whether you are on a year-to-year agreement or multi-year agreement, your current agreement price will be unaffected by the 2021 transition to Stratus Agent. Product Pricing is updated each year and the next pricing update will be released in March of 2022 for the 2023 Product Season.